

## **Moray Citizens' Panel**

#### **Survey on Community Safety**

Introduction to be added.

#### Your experience of community safety problems/ crime

Q1	How often do you think the following have bee past year? Please tick ONE option for each past year?	-	s for peop	ole in you	r local area	in the
	puot your resource make the opinion out in	Daily	Once a week	Once a month	Less often	Never
	Noisy neighbours/ loud parties	<b>□</b> 1	$\square_2$	<b>□</b> 3	<b>4</b>	<b></b> 5
	Other neighbour disputes	<b>□</b> 1	$\square_2$	<b>□</b> 3	<b>4</b>	<b></b> 5
	Rowdy behaviour (eg teenagers children causing a nuisance)	□1	<b>1</b> 2	□3	<b>4</b>	<b></b> 5
	Vandalism/ graffiti	<b>1</b>	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Deliberate damage or threat of damage to property	<b>1</b>	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Use of violence or force/ threat of violence or force	<b>1</b>	$\square_2$	<b>□</b> 3	<b>4</b>	<b></b> 5
	Racial harassment or intimidation	<b>□</b> 1	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Other harassment or intimidation	<b>1</b>	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Drug misuse or drug dealing	<b>1</b>	$\square_2$	<b>3</b>	<b>4</b>	<b></b> 5
	Under-age drinking	<b>1</b>	$\square_2$	<b>3</b>	<b>4</b>	<b></b> 5
	Rubbish, litter or dog fouling	<b>1</b>	<b>1</b> 2	<b>□</b> 3	<b>4</b>	<b>□</b> 5
Q2	And how often have you personally experi past year? Please tick ONE option for each pr				g problems	in the
		Daily	Once a week	Once a month	Less often	Never
	Noisy neighbours/ loud parties	<b>1</b>	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Other neighbour disputes	<b>1</b>	$\square_2$	<b>□</b> 3	<b>4</b>	<b></b> 5
	Rowdy behaviour (eg teenagers children causing a nuisance)	□1	<b>1</b> 2	<b>3</b>	<b>4</b>	<b></b> 5
	Vandalism/ graffiti	<b>1</b>	$\square_2$	<b>□</b> 3	<b>4</b>	<b></b> 5
	Deliberate damage or threat of damage to property	<b>□</b> 1	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Use of violence or force/ threat of violence or force	<b>□</b> 1	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Racial harassment or intimidation	<b>□</b> 1	$\square_2$	<b></b> 3	<b>4</b>	<b></b> 5
	Other harassment or intimidation	<b>1</b>	<b></b> 2	<b>□</b> 3	<b>4</b>	
					<b>4</b>	<b></b> 5
	Drug misuse or drug dealing	<b>1</b>	<b>1</b> 2	<b>□</b> 3	<b>□</b> 4	<b>□</b> 5 <b>□</b> 5
	Drug misuse or drug dealing Under-age drinking	□1 □1	□2 □2	_		

Q3	To what extent have the tyear? Please tick ONE o			a negativ	e <i>impact</i> on	your life i	n the past
	your. Troube tion one o	ption for outin	рговісні	Major	Minor	No	Don't know/
	Noisy poighbours/loud portio	•		impact	impact	impact	Can't say
	Noisy neighbours/ loud partie Other neighbour disputes	5		<b>1</b>	<b>□</b> 2 <b>□</b> 2	<b>□</b> 3 <b>□</b> 3	<b>4</b>
	•			<b>1</b>		_	<b>4</b>
	Rowdy behaviour			<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>□</b> 4
	Vandalism/ graffiti		ut	<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>□</b> 4
	Deliberate damage or threat of Use of violence or force/ threat			<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>4</b>
			orce	<b>□</b> 1	<b>□</b> 2	<b>□</b> 3	<b>4</b>
	Racial harassment or intimida			<b>□</b> 1	<b>□</b> 2	<b>□</b> 3	<b>4</b>
	Other harassment or intimida	uon		<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>□</b> 4
	Drug misuse or drug dealing			<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>4</b>
	Under-age drinking			<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>□</b> 4
	Rubbish, litter or dog fouling			<b>□</b> 1	<b></b> 2	□3	<b>□</b> 4
Q4	Have you or another mer	nber of vour h	ousehold	been a vic	tim of any of t	he followi	na crimes <i>it</i>
	the past year? Please	-			,		
	Graffiti/ vandalism		<b>1</b>	Houseb	reaking		<b></b> 6
	Threatening behaviour		<b>2</b> 2	Drug mi	suse		<b></b> 7
	Physical assault/ violend	ce	<b>□</b> 3	Alcohol	misuse		□ 8
	Domestic abuse/ violend	ce	<b>4</b>	Misuse	of fireworks		<b></b> 9
	Car crime		<b></b> 5	Other ci	ime (please wri	te in below)	<b>1</b> 0
Q5	To what extent do you th			• •		age buyer	s is a
	problem in Moray? Pleas	se tick ONE op Major problem		each type of or problem	product No problen	, D	on't know/
	Alcohol		Willie	□ 2	-	11	Can't say  ☐ 4
					<b>□</b> 3		<b>□</b> 4
	Cigarettes	<b>□</b> 1		□ 2 □ 2	<b>□</b> 3		<b>□</b> 4
	Fireworks	□ 1 □ 1		□ 2 □ 2	<b>□</b> 3		<b>□</b> 4
	Solvents (eg glue, butane)	□ 1 □ 1			<b>□</b> 3		<b>□</b> 4
	Spray paint Petrol	□ 1 □ 1		□ 2 □ 2	<b>□</b> 3		<b>□</b> 4
				□ 2 □ 2	<b>□</b> 3		<b>□</b> 4
	Weapons (eg guns, knives)	<b>1</b>		<b>1</b> 2	<b></b> 3		<b>□</b> 4
Q6	Have you contacted anyo	one regarding a	any of the	e problems	or crimes me	ntioned in	questions 1
	to 5 in the past year? Yes - the Police	If yes, who wa	s this?	Please tick /	ALL that apply	y	<b></b> 1
	Yes - The Moray Counc	il					□ 2
	Yes - a housing associa						<b>□</b> 3
	Yes - a private landlord						<b>□</b> 4
	Yes - other (please write	e in below)					<b>□</b> 5
	White state of the	- ,					
	No, I have not contacted	d anyone					<b> </b> 6

Q7	ONE option for each agency						Please tick
		Very	Fairly	Neither/ nor	Fairly	Very	Did not
		satisfied	satisfied		dissatisfied	dissatisfied	contact
	Police	<b>1</b>	<b>2</b>	<b>□</b> 3	<b>4</b>	<b>□</b> 5	<b>□</b> 6
	The Moray Council	<b>1</b>	<b>□</b> 2	<b></b> 3	<b>4</b>	<b>□</b> 5	<b></b> 6
	Housing association	<b>1</b>	<b>2</b> 2	<b>□</b> 3	<b>4</b>	<b>□</b> 5	<b>□</b> 6
	Private landlord	<b>1</b>	<b>□</b> 2	<b>3</b>	<b>4</b>	<b>□</b> 5	<b>□</b> 6
	T Trials landista			_ 0		_ 0	_
Q8	If you were dissatisfied withis? Please write in believed.		ponse you re	ceived from	m any of the	se agencies	, why was
	The Moray Council						
	Housing association						
	Private landlord						
٧o	ur views on Comr	munity S	Safoty an	d Crime	in Mora	V	
	ur views on comi	ilallity C	diety air		ili Mora	У	
Q9	To what extent would yo two years? Please tick	-			reased or de	creased <i>in</i> 1	the past
	two years: Flease lick	Increased	Increased		d about De	ecreased	Decreased
		greatly	slightly			slightly	greatly
	In your local area	<b>Ŭ</b> 1	<b>□</b> 2 ´		13	<b>□</b> 4	<b>ັ</b> ⊒ 5
	In Moray	<b>1</b>	<b>□</b> 2		13	<b>4</b>	<b>5</b>
	In the country as a whole	□ 1			13	<b>□</b> 4	<b>□</b> 5
Q10	How much do you worry	about the f					
			Very	Fairly .	Not really		Don't know/
	December a vistim of spins a	I£	worried	worried		worried	Can't say
	Becoming a victim of crime y		<b>1</b>	<b>2</b>	<b>□</b> 3	<b>4</b>	<b>□</b> 5
	Your family/ friends becoming crime	g victims of	<b>□</b> 1	<b>Q</b> 2	<b></b> 3	<b>4</b>	□ 5
Ω11	How much of an impact	does a fear	of crime hav	e on how v	ou lead vou	r life (ea aoi	ng out at
٠	night alone, travelling or	n buses in tl	he evening)?	Please tic	k one only		
	Major impact  1	Moderate	impact 🔲 2	Minor imp	eact 3	No impact	at all 🔲 4
012	How safe do you feel do	ing the follo	wing? Pleas	se tick ONF	ontion for e	ach activity	
Q.12	Them date do you look do		Very safe	Fairly safe	Not safe	Very unsafe	Don't know/ Can't say
	Walking alone in your local a day	rea during the	<sup>9</sup> □ 1	<b>1</b> 2	<b>3</b>	<b>4</b>	<b>5</b>
	Walking alone in your local a	rea at night	<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>4</b>	<b></b> 5
	Travelling on buses/ trains du	=	□ 1	2	<b>□</b> 3	_ · □ 4	□ 5
	Travelling on buses/ trains at	•	□ 1		□ 3	<b>□</b> 4	<b>□</b> 5

Background on community wardens (eg when introduced, where, purpose) to be added

Q13	How aware or unav Fully aware, see			unity Wa	rdens? Pleas	e tick ON	E only	<b></b> 1
	Fully aware, see	_	•					□ 2
	Aware/ heard of,		•					 <b>_</b> 3
	Unaware/ never							□ 4
044	<b>-</b>	41 4		•	<b>NA</b> / <b>I</b>			
Q14	To what extent has Please tick one onl		oduction of Co	ommunit	y wardens ma	ade you te	·	
	Much safer	<b>1</b>	Slightly safer	<b>1</b> 2	No safer at all	<b></b> 3	Don't know. Can't say	4
Q15	Which, if any, of th tick ALL that apply		ing safety mea	sures h	ave you taken	in the pas	st two years	s? Please
	Improved/ increa		e security					<b>1</b>
	Installed CCTV in	n home						<b></b> 2
	Improved/ increa	sed vehic	le security					<b></b> 3
	Sought crime pre	evention a	dvice					<b>4</b>
	Joined a neighbo		atch scheme					<b></b> 5
	Carried a person							<b>□</b> 6
	Avoided certain p	•						<b></b> 7
	Avoided going or		-					□ 8
	Other (please wr	ite in belo	w)					<u> </u>
Q16	Which of the follow	vina com	munity safety	initiativ	es would vou	lika ta sa	in vour lo	cal aroa?
٠.٠	Please select your	•			•	inc to set	oni your io	cai aica i
	r rouge concer your	(Op (	oo piloliaoo,	J. 12 0	First priority	Second <sub>I</sub>	oriority Th	nird priority
	Improved street lightin	g			<b>1</b>		-	□ 1
	Improved street layout	t			<b>□</b> 2		2	<b>2</b> 2
	More community ward	ens			<b>□</b> 3			<b>□</b> 3
	Use of CCTV				<b>4</b>		4	<b>4</b>
	Anti-drugs and alcohol	l campaig	ns		<b></b> 5		5	<b>□</b> 5
	More police patrolling	in cars - d	luring the day		<b></b> 6		6	<b>□</b> 6
	More police patrolling		•		<b>7</b>		7	<b>7</b>
	More police patrolling		•		□ 8			□ 8
	More police patrolling				<b>□</b> 9			<b>9</b>
	More facilities for teen				<u> </u>			<b>1</b> 0
	More crime prevention		on		<b>□</b> 11		1	<b>□</b> 11
	Other (please write in	below)			□ 4a		•	□ 4 <b>5</b>
					<b>□</b> 12		2	□ 12

### **Fire Safety**

Q17 The following Fire Safety messages have been publicised in the local and national press over the past 12 months. Have you seen or heard any of these messages being advertised? Pleas tick ONE option for each message						
	"Fire setting - it's a crime"	Definitely seen/ heard	Possibly seen heard	Definitely not seen/ heard	Don't know/ Can't say	
	"No smoke without fire"	_ · □ 1	□ <sub>2</sub>	□ 3	□ 4	
	"Fireworks - be safe, not sorry (Always follow the code)"	<b>1</b>	<b>2</b>	<b></b> 3	<b>4</b>	
	"Recipe for safe cooking"	<b>1</b>	<b>2</b> 2	<b></b> 3	<b>4</b>	
	"Alcohol - fuel for fire"	<u> </u>	<u> </u>	<b>□</b> 3	☐ <b>4</b>	
Q18	Through which of the following have months? Please tick ALL that apply		rd fire safety m	essages in the p	ast 12	
	Newspaper - local	<b>D</b> 1	A website speci	fic to the Moray area	a 🔲 6	
	Newspaper - national	□ 2	Other website(s	•	7	
	Radio - local	<b>3</b>	Email	,	□ 8	
	Radio - national	<b>4</b>	A direct mailing	to your home	<b></b> 9	
	Television	<b>□</b> 5	Other (please w	rite in below)	<b>1</b> 0	
Q19	Have you made any of the following concerns? Please tick ALL that app		ur home or lifes	style as a result o	_	
	Stopped smoking				<u> </u>	
	Reduced your smoking				<b>□</b> 2	
	Reduced your alcohol intake Installed a smoke alarm				<b>□</b> 3	
	Installed a smoke alarm Installed a carbon dioxide detector				□ 4 □ 5	
	Started checking your smoke alarm r	more frequently			<b>□</b> 5	
	Installed a fire guard	note frequently			<b>□</b> 7	
	Started to turn off electrical appliance	es at night			<b>□</b> 8	
	Sought fire prevention advice	oo at mg. ii			<b>□</b> 9	
	Other (please write in below)				<b>□</b> 10	
	, ,					
Q20	Thinking about Fire Safety message	es more general	ly how imports	ant or unimporta	nt do vou	
<b>Q_</b>	think they are? Please tick ONE onl	•	ry, now importe		nt do you	
	Very important	-			<b>1</b>	
	Fairly important				<b></b> 2	
	Neither/ nor				<b></b> 3	
	Fairly unimportant				<b>4</b>	
	Very unimportant				<b>□</b> 5	

QZI	And now effective of menective do you think the	y are: Pi	ease licr	ONE OILL	,	
	Very effective					<b>1</b>
	Fairly effective					<b></b> 2
	Neither/ nor					<b>□</b> 3
	Fairly ineffective					<b>4</b>
	Very ineffective					<b>□</b> 5
Q22	How do you think the effectiveness of Fire Safety	y message	es could	be improv	ed? Ple	ase tick
	one only  More press/ media coverage					<b>1</b>
	Greater use of IT to deliver messages (eg email, we	hsites mot	nile nhone	s)		
	More leaflets, etc delivered to people's homes	bolloo, mor	one priorie	5)		<b>□</b> 3
	More "hard-hitting" campaigns					<b>4</b>
	Less "hard-hitting" campaigns					<b>□</b> 5
	Better campaign slogans					
	Other (please write in below)					<b>□</b> 7
	(Feeder Meeder)					
Sa	fety at Work					
Q23	Thinking about <i>your main job</i> , please answer	the follow	ing in re	lation to h	ealth and	d safety at
	work. Please tick ONE option for each question		.,		Don't	Not
			Yes	No	know	applicable
	Does your employer have <i>public liability insurance</i> to c work you (and other employees) do?	over the	<b>1</b>	<b>□</b> 2	<b>3</b>	<b>4</b>
	Does your employer have a <i>health and safety policy</i> ?		<b>1</b>	<b>2</b>	<b>□</b> 3	<b>4</b>
	Have you seen a <i>copy</i> of the health and safety policy?		<b>1</b>	<b>2</b>	<b>□</b> 3	<b>4</b>
	Does your employer have any <b>other policies</b> relating to y	our safety	<b>1</b>	<b>1</b> 2	<b>3</b>	<b>4</b>
	at work (eg child protection policy, lone worker policy)?					
Q24	Have you worked as a volunteer in Moray over the so? Please tick ONE only	ne past ye	ar? If ye	s, how oft	en have	you done
	•	Not in pa	ast year,	□ o Ne		
	Yes, regularly 1 Yes, occasionally 2	but previ		☐ 3 Nev	/er	<b>4</b>
Q25	Now thinking about the organisation that you do				-	
	the following in relation to health and safety at w	ork. Plea	se tick C	NE option		•
			Yes	No	Don't know	Not applicable
	Does the organisation you volunteer for have <i>public liab</i>	ility	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
	<pre>insurance to cover the work you (and others) do? Does the organisation have a health and safety policy?</pre>		<b>1</b>	<b>1</b> 2	<b>3</b>	<b>4</b>
	Have you seen a <i>copy</i> of the health and safety policy?		□ 1		□ 3 □ 3	□ 4 □ 4
	Does the organisation have any <b>other policies</b> relating to	) vour			_	
	safety at work (eg child protection policy, lone worker poli		<b>1</b>	<b>□</b> 2	<b>3</b>	<b>4</b>

Q26	If the organisation that you volunteer for <b>does</b> have other policies relating to your safety at work, what are these? Please write in below					
Со	onsumer Safety					
Q27	Have you ever been injured whilst using a consumer product? If so, how serious was the injury? Please tick ONE only	ð				
	Yes, serious injury	<b>3</b>				
Q28	If you <i>have</i> been injured whilst using a consumer product, do you think this was due to a or problem with the product? Please tick ONE only					
	Yes	<b>3</b>				
Q29	What, if anything, did you do as a result of your injury? Please tick ALL that apply Approach the <i>retailer</i> to ask for a refund or replacement Approach the <i>manufacturer</i> to ask for a refund or replacement Contact the manufacturer's customer services department Make an official complaint direct to the manufacturer Make an official complaint to the Ombudsman Seek advice on your consumer rights (eg from Trading Standards, Citizens' Advice) Seek legal advice from solicitor Undertaken legal proceedings against the manufacturer I did <i>nothing</i> as a result of my injury	1 2 3 4 5 6 6 7 8 9				
Q30	If you did nothing about your injury, why was this? Please tick ALL that apply Injury was not serious enough to make a complaint Did not know who to talk to/ how to raise the problem Thought that the retailer/ manufacturer would be difficult to approach with a problem Did not think anyone would be able to do anything about the injury Did not want to be seen as a difficult person or troublemaker Other (please write in below)	1 2 3 4 5 5 6				
-	Have you personally, or a member of your household, been a victim of discrimination or harassment because of your nationality of background? Please tick ALL that apply Yes, myself Yes, someone in my household No	□ 1 □ 2 □ 3				

Q32	If yes, what form did this discrimin Work-related discrimination (eg pre Graffiti/ vandalism/ damage to prop Verbal abuse/ harassment Physical abuse/ violence Other (please write in below)	vented from ge	assment take etting a job/ pro	e? Please motion)	tick ALL tha	at apply  1 2 3 4 5
Q33	How much prejudice do you think	there is agaiı	nst the follow	ving group	s in Moray?	Please tick
	ONE option for each group	Great deal of prejudice	Quite a lot of prejudice	A little prejudice	No prejudio	Don't know/ Can't say
	People from ethnic minorities, such as black and Asian people	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	□ 5
	People moving in to Moray from elsewhere in Scotland	<b>□</b> 1	<b>□</b> 2	<b>3</b>	<b>4</b>	<b>□</b> 5
	People moving in to Moray from elsewhere in the UK	<b>1</b>	<b>□</b> 2	<b>□</b> 3	<b>4</b>	<b></b> 5
	People moving in to Moray from outwith the UK	<b>□</b> 1	<b>□</b> 2	<b>3</b>	<b>4</b>	□ 5
Q34	And do you think there is more or elsewhere in Scotland? Please tick  People from ethnic minorities, such as black and Asian people People moving in to Moray from elsewhere in Scotland People moving in to Moray from elsewhere in the UK People moving in to Moray from outwith the UK		n for each gro	oup same Less	in Moray the prejudice in Moray  3 3 3 3	Don't know/ Can't say  4  4  4  4
Q35	Do you <i>personally</i> know anyone apply	who is from	the following	g groups?	Please tick	ALL that
	No, I don't know anyone from this group Yes, a member of my family Yes, a friend I know well Yes, someone I do not know very well Yes, someone at my work/ college Yes, someone else	From an ethn minority ground 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		and in	elsewhere In the UK 3 3 3 3 3 3 3 3 3	From outwith the UK  4  4  4  4  4  4  4  4  4  4
Q36	Do you personally know someone backgrounds or people from outwin Yes, prejudiced against people from No	th Moray? P n different ethn n elsewhere in n elsewhere in	Please tick AL ic backgrounds Scotland the UK	L that app		t ethnic

# Q37 Thinking about people from ethnic minorities and those moving in to Moray from outside Scotland, to what extent do you agree or disagree with the following statements? Please tick ONE option for each statement

•	Strongly agree	Agree	Neither/ not	Disagree	Strongly disagree
People from ethnic minorities/ outwith Scotland provide Moray with much needed skills	<b>1</b>	<b>2</b>	<b>□</b> 3	<b>4</b>	<b>□</b> 5
People from ethnic minorities/ outwith Scotland take jobs away from local people in Moray	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
There are not enough people from ethnic minorities in Moray	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
There are too many people from outwith Scotland in Moray	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
People from ethnic minorities in Moray should do more to integrate with local communities	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
Local people should do more to learn about the cultures of ethnic groups in Moray	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
People in Moray would be happy to have someone from outwith Scotland as their MP or MSP	<b>1 1</b> 1	<b>2</b>	<b>3</b>	<b>4</b>	<b></b> 5
People in Moray would be happy to have someone from an ethnic minority as their MP or MSP	<b>1</b> 1	<b>2</b>	<b>3</b>	<b>4</b>	<b>□</b> 5

#### THANK YOU FOR YOUR HELP

Please return your completed questionnaire using the reply PRE PAID envelope provided to:
Craigforth, 19 Scion House, Stirling University Innovation Park
STIRLING FK9

ANY QUERIES?
Freephone 0800 027 2245
or
Email c.thornton@craigforth.co.uk

All information you send to us is strictly confidential. It will be processed and held in accordance with the principles of the Data Protection Act (1998).