

Moray Citizens' Panel

Survey on Travel and Transport

This survey asks for your experience and views on a range of travel and transport issues, including your travel habits, experience and views on public transport facilities, travel to work, travel to school or college, parking, road safety/ drink driving, outdoor access and the environment.

Your Travel

Q1 What form of transport do you *normally* use for the purposes of work, shopping and recreational/ leisure activity? (please tick one option per column)

	Work	Main grocery shopping	Other shopping	Recreation
Private car/van - driver	1	1	1	1
Private car/van - passenger	2	2	2	2
Motorcycle/moped	3	3	3	3
On foot	4	4	4	4
Bicycle	5	5	5	5
Bus	6	G 6	G 6	6
Train	7	7	7	7
Other	8	8	8	8
Not applicable	9	9	9	9

Q2 How far do you normally travel for your main grocery shopping? (please tick one only)

Don't travel for shopping (eg shop online/from home)	1
Under a mile	2
1 to 5 miles	3
6 to 10 miles	4
11 to 20 miles	5
More than 20 miles	6
Don't know/ can't say	7

Q3 How many cars are normally available for use by your household? (please tick one only)

None	1	One	2	Two	3	Three or more	4

Q4 And how *important or unimportant* do you think the use of a car is to your household? (please tick one only)

Very	Fairly	Neither/	Fairly	Very	Don't know/
important	important	nor	unimportant	unimportant	Can't say
1	2	3	4	5	6

Q5 How much *per month* does your household typically spend on fuel for cars? (please tick one only)

£0 - £25

£25 - £50	2
£50 - £75	3
£75 - £100	4
£100+	5
Don't know/ can't say	6

Public Transport Facilities

Q6 How far do you live from: (please tick one option per line)

	Less than 1 mile	1-2 miles	3-4 miles	5 or more miles
The nearest bus stop?	1	2	3	4
The nearest main bus station?	1	2	3	4
The nearest train station?	1	2	3	4

Q7 How often have you used the following forms of public transport (for work, shopping or leisure) in *the past 12 months*? (please tick one option per column)

	Bus	Train
Daily	1	1
At least once a week	2	2
At least once a month	3	3
Now & Again	4	4
Never	5	5
Don't know/ can't say	6	6

Q8 Which, if any, of the following are a motivation for you using public transport? (please tick all that apply)

No access to private car	1	It is quicker than other forms of transport	D 5
It is cheaper than running a car	2	Eligible for travel concession	G 6
No driving license	3	Environmental concerns	D ₇
It is less stressful than driving	4	Other (please write in)	8

Q9 Do you, or anyone in your household, have difficulty with the following? (please tick one for each line)

	You	rself	Someo	No	
	Great Difficulty	Some Difficulty	Great Difficulty	Some Difficulty	Difficulty
Getting on/off buses	1	2	П з	4	5
Getting on/off train	1	2	а з	4	D 5
Getting to/ accessing bus	1	2	3	4	D 5
Getting to/ accessing bus or train stations	1	2	3	4	D 5

Q10 If you *do have difficulty* with any of the activities listed at Q9 which, if any, of the following would help to address this? (please tick all that apply)

Bus stops/ stations closer to your home	D ₁	Better disabled access to trains (eg pull out ramps)	5
Train stations closer to your home	Q 2	More space on buses/ trains for wheelchairs and walking aids	6
Better disabled access to bus and train stations	D 3	Extension of the dial-a-bus scheme	7

Better disabled access to buses (eg lower floors, ramps)	4	Other (please write in)	8	
			1	

Q11 How *likely or unlikely* would you be to use public transport for the following types of journey, if sufficient bus and train services were available? (please tick one option for each type of journey)

	Very likely	Fairly likely	Neither/ Nor	Fairly unlikely	Very unlikely	Not applicable
Town centre shopping	1	2	3	4	5	G 6
Supermarket shopping	1	2	3	4	5	G 6
Travel to out of town retail/ industrial parks	1	2	3	4	D 5	G 6
Occasional short journeys (up to 10 miles)	1	2	3	4	D 5	G 6
Occasional longer journeys	1	2	3	4	D 5	6
To see a GP	1	2	3	4	5	6
To get to hospital	1	2	3	4	D 5	6
To access other health/ care services	1	2	3	4	D 5	G 6
To go to a library	1	2	3	4	D 5	G 6
To access other public services	1	2	3	4	D 5	6
To access education/ training	1	2	3	4	D 5	6

Q12 Which, if any, of the following changes would encourage you to make *greater use* of public transport services in Moray? (please tick all that apply)

More frequent bus services	1	Extension of the dial-a-bus scheme	10
More frequent train services		More buses with lower floors to enable access for older people and young children	11
More reliable public transport services	2 2	Better disabled access to buses/ trains and their stations	12
More convenient services (ie along the routes that you are interested in)	3	Better public transport information	13
More affordable fares	4	Better safety on buses/ trains and their stations (eg CCTV, better lighting)	14
Better integration of public transport services (ie bus and train times linked)	D 5	Buses fitted with seatbelts	15
More bus stops along routes	6	Buses/ trains with more storage space	16
More buses/ trains in evenings/ weekends	7	Other (please write in)	17
More accessible bus and train stops/ stations (eg more footpaths)	a 8		
More through-ticketing	9	Nothing	18

And which three would be *most likely* to encourage you to make greater use of public transport? Please write one number in each box (eg "09" for more through ticketing)

1st	
2nd	

3rd

Q13 How would you prefer to access information on public transport services? (please tick all that apply)

Speaking to a person at a bus or train station	1	Online or by email	D 5
Leaflets available at bus/ train stations	2	By text message	G 6
Leaflets available in other public places (eg Council offices, libraries)	D 3	Other (please write in)	7
By telephone	4		

The next set of questions relate to the *Fair Travel Scheme* and *Access Moray Card*. The Fair Travel Scheme provided subsidised bus travel and access to recreation facilities, within Moray, for young people in full time education. The young people applied through the school for a card, which included their photograph. This scheme has now been incorporated into the Access Moray Card.

Q14 To what extent are you *aware or unaware* of the Fair Travel Scheme/Access Moray Card? (please tick one only)

Fully aware of, know a lot about	1
Aware of, know a little about	2
Heard of, but unsure of how it works	3
Never heard of	4
Not sure/ don't know	5

Q15 Would you or your children be eligible for these benefits? (please tick one only)

Yes \square_1 No \square_2 Don't know \square_3

Q16 Have you or your children used the Fair Travel Scheme/Access Moray Card? (please tick one only)

Yes, regularl	у 🛛 🖬 1	Yes, occasionally	2	No, never	3	Don't know	4

Q17 How important or unimportant do you think the scheme is? (please tick one only)

Very	Fairly	Neither/	Fairly	Very	Don't know/
important	important	nor	unimportant	unimportant	Can't say
1	2	3	4	5	6

Q18 And how effective or ineffective do you think the scheme has been? (please tick one only)

Very	Fairly	Neither/	Fairly	Very	Don't know/
effective	effective	nor	ineffective	ineffective	Can't say
1	2	3	4	5	

Travel to Work/ Training

If you are not currently in employment or training, please go to **Q24**. If you are currently in training or work-related education, please answer the following questions in relation to this.

Q19 How far do you travel to your place of work/ training/ education (one way)? (please tick one only)

(please lick one only)	
I work at home	1
Under a mile	2
1 to 5 miles	3
6 to 10 miles	4
11 to 20 miles	5
More than 20 miles	6
Don't know/ can't say	7

Q20 In your opinion, is this distance: (please tick one only)

Much too far?	1
Manageable, but would prefer a shorter journey?	2
Fine?	3
Not applicable	4

Q21 If you *do not* currently use public transport for travel to work/ training, why is this? (please tick all that apply)

Buses not frequent enough/ not at right times	1	Buses are too expensive	8
Trains not frequent enough/ not at right times	2	Trains are too expensive	9
Lack of appropriate service (ie. buses/ trains	3	Not enough information on available	10
going where you want them to go)	4 3	services	10
Buses are not reliable enough	4	Length of travel time	11
Trains are not reliable enough	D 5	Other (please write in)	12
Buses are not comfortable enough	6		
Trains are not comfortable enough	D ₇	I do use public transport to travel to work	13

Q22 How *likely or unlikely* would you be to share a car to work (ie if a colleague lived nearby)? (please tick one only)

Very likely	1
Fairly likely	2
Neither/ Nor	3
Fairly unlikely	4
Very unlikely	5
I already share a car with a work colleague or another person (go to Q11)	6
Not applicable (ie don't travel to work by car / not working)	D 7

Q23 If you *do not* currently share a car to work which, if any, of the following would encourage you to do so? (please tick all that apply)

If a colleague lived nearby	1
If there were designated drop-off/ pick-up points en route	2
If financial incentives were available (from employer or government)	3
Other (please write in)	4

Q24 Which, if any, of the following have you personally experienced as a barrier in *finding work*, or in *getting to your place of work*? And which has been the single most important barrier?

	All barriers (tick <u>all</u> that apply)	Single most important (tick <u>one</u> only)
Traffic congestion	1	1
Poor road links	2	2
Poor rail links	3	3
Cost of fuel	4	4
Availability of public transport services (bus and rail)	D 5	D ₅
Quality of public transport services (bus and rail)	G 6	G 6
Cost of public transport services (bus and rail)	D ₇	7
Availability of information on public transport services	□ 8	a 8
Delays or cancellations to public transport	9	9
Using more than one form of transport	10	10
Your journey to work involving two or more stages	11	1 1
Other (please write in)	12	12

Travel to School/ College

Here we ask about your eldest child *still in education*, and how they travel to nursery, school or college. If you do not have any children living with you who are in education, please go to **Q29**.

Q25 Does your eldest child still in education go to: (please tick one only)

Nursery? \Box_1 Primary school? \Box_2 Secondary school? \Box_3 College? \Box_4	Nursery?	1		2	Secondary school?		College?	4
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Q26 How does your eldest child *normally* travel to nursery/ school/ college? (please tick one only)

Walk on own	1	School Bus	1 5
Walk with you/ other adults	2	Public transport	6
Bicycle	3	Other (please write in)	7
Car	4		

Q27 Which, if any, of the following would encourage you to allow your child(ren) to walk or cycle to school? (please tick all that apply)

More level crossings	1	If their friends also walked/cycled	5
Walking/ cycling buses (groups of children walked/ cycled to school by adults)	2	Other (please write in)	6
More crossing patrols	3	Nothing	7
More traffic calming measures	4	Child already walks/ cycles to school	8

Q28 How satisfied or dissatisfied are you with the public transport links between your home and your child's nursery/ school/ college? (please tick one only)

Very	Fairly satisfied	Neither/	Fairly	Very	Don't know/
satisfied		nor	dissatisfied	dissatisfied	Not applicable
1	2	3	4	5	6

Q29 How good or bad an idea do you consider the following options to be for Moray? (please tick one option per line)

	Very good idea		Neither/ Nor Not sure	Fairly bad idea	Very bad idea
More pedestrian/ car free zones immediately outside schools/ nursery schools	1	2	3	4	5
More school buses	1	2	3	4	5
Walking buses (ie groups of children being walked to school by adults)	1	2	3	4	D 5
Speed restrictions around schools/ nursery schools (eg "20's Plenty")	1	2	3	4	5
Providing cycle lanes/ routes to schools	1	2	3	4	5

Q30 Which, if any, of the following transport issues have or would be a barrier to you or a member of your household attending *Moray College*? (please tick all that apply)

Traffic congestion	1	Cost of fuel	6
Poor road links	2	Cost of public transport	7
No direct public transport services to Moray College from your home	3	Risk of delays/ cancellation to public transport services	8
Public transport services too infrequent/ at the wrong times	4	Other (please write in)	9
Would take too long to get to Moray College using public transport	5	No barriers to attending Moray College/ Not interested in attending	10

Q31 To what extent are you *aware or unaware* of the following services offered by Moray College? (please tick one per line)

	Fully Aware - have used	Have heard of	Not at all aware	Not sure/ Don't know
Full-time students, and some part-time students, can get help with the costs of travel to study	1	2	3	4
Some courses can be studied in centres outside Elgin	1	2	3	4
Some courses can be studies with little or no attendance ("Open learning" or "Distance Learning")	1	2	3	4

Parking

Q32 How often, if at all, do you use *on-street* and *off-street* parking in Moray (eg for work, shopping, leisure, etc)? (please tick one option per column)

	On-Street parking	Off-Street parking
Daily	1	1
At least once a week	2	2
At least once a month	3	3
Now & Again	4	4
Never	5	D 5
Don't know/ can't say	6	6

Q33 How satisfied or dissatisfied are you with on-street and off-street parking in Moray? (please tick one option per line)

	Very satisfied	Fairly satisfied	Neither/ nor	Fairly dissatisfied	,	Don't Know/ Can't Say
On-street parking	1	2	3	4	5	6
Off-street parking	1	2	3	4	D 5	6

Q34 How *easy or difficult* do you find it to access parking spaces in or around the following locations? (please tick one option per line)

	Very easy	Fairly Easy	Neither/ nor	Fairly difficult	Very difficult	Don't Know/ Can't Say
Town centres in Moray	1	2	3	4	5	G 6
Out-of-town shopping facilities	1	2	3	4	D 5	6
Health Centres/ GP practices	1	2	3	4	D 5	6
Hospitals	1	2	D ₃	4	D 5	6
Schools/ educational establishments	1	2	3	4	D 5	G 6

Q35 To what extent do you *agree* or *disagree* with the following statements about parking in Moray? (please tick one option per statement)

· · · /	Strongly agree	Agree	Neither/ Nor	Disagree	Strongly disagree	Don't know/ Can't say
There are enough on-street parking spaces in central areas of most towns/ villages	1	2	3	4	5	6
Drivers regularly ignore on-street parking regulations in my local area	1	2	3	4	5	6
There should be more enforcement of on-street parking restrictions	1	2	3	4	5	6
Traffic congestion would be worse if there were no on- <i>street</i> parking restrictions	1	2	3	4	5	6
There are not enough off-street parking facilities in Moray	1	2	3	4	5	6
Off-street parking facilities in Moray are generally in good condition	1	2	3	4	5	6
Off-street parking charges are too high	1	2	3	4	5	6

Road Safety and Drink Driving

Q36 Which, if any, of the following road safety measures would you like to be introduced in Moray? (please tick all that apply)

(prodoo don an anat appij)			
Better/ more prominent road signs	1	More driver safety education	5
Higher standard roads		More pedestrian zones	6
(eg road surface, dual carriageway)	L 2	(eg in town centres, near schools)	6
More speed cameras	3	More restricted speed areas (eg "20's Plenty")	7
More advanced driving courses (eg motorway driving)	4	Other measures (please write in)	8

And which three of these measures would you *most like* to see introduced? Please write one number in each box (eg "2" for more speed cameras)

1st choice

2nd choice

3rd choice

Q37 How much alcohol do you think an average person could consume without being over the drink driving limit? (please tick one only)

Up to 1 unit - eg 1/2 glass of wine, 1/2 pint of beer	1
2 units - eg 1 glass of wine, 1 pint of beer	
3 units - eg 1 ¹ / ₂ glasses of wine, 1 ¹ / ₂ pints of beer	3
4 units - eg 2 glasses of wine, 2 pints of beer	
5+ units - eg 2 ¹ / ₂ glass of wine or more, 2 ¹ / ₂ pint of beer or more	
Don't know/ can't say	6

Q38 Would you like to see the current drink driving limit: (please tick one only)

Remain the same?	1
Lowered somewhat?	2
Lowered to zero?	3
Don't know/ can't say	4

Q39 To what extent do you think that the number of people drink driving in Moray is *higher or lower* than elsewhere? (please tick one only)

	(prodoc don one	• y /			
Much	A little	About	A little	Much	Don't know/
higher	higher	the same	lower	lower	Can't say
1	2	3	4	5	6

Q40 How *likely or unlikely* would you be to notify the Police or Crimestoppers if you: (please tick one option per line)

	Very likely	Fairly likely	Neither/ Nor	Fairly unlikely	Very unlikely	Don't know/ Can't say
Suspected an individual was drink driving?	1	1 2	а з	4	5	6
Knew an individual was drink driving?	1	D ₂	а з	4	5	G

Q41 To what extent do you *agree or disagree* with the following statements regarding road safety and drink driving in Moray? (please tick one option per statement)

	Strongly agree	Agree	Neither/ Nor	Disagree	Strongly disagree	Don't know/ Can't say
Road policing should monitor areas where there is a community concern even if there is no accident history	1	2	3	4	5	6
There is not enough awareness of the scale of drink driving in Moray	1	2	3	4	5	6
Road policing should only focus on areas with a proven accident history	1	2	3	4	5	6
The drink drive message is put across effectively	1	2	3	4	5	6

Q42 If you *do not* think that the drink drive message is put across effectively enough, why is this? (please tick all that apply)

Not enough press/media coverage or publicity	1
Campaigns are not strong enough	
Campaigns are not targeted at the right people	3
Sentences are too lenient	4
Other (please write in)	

Outdoor Access in Moray

Q43 How aware or unaware are you of the Speyside Way? (please tick one only)

Fully aware of, know a lot about	1
Heard of, know a little about	2
Heard of, but unsure of what it is	3
Never heard of	4
Not sure/ don't know	5

Q44 If you have heard of the Speyside Way, where did you first hear about it? (please tick one only)

Word of mouth	1
Through the media (eg local press, radio, television)	
Through leisure/ tourist information	3
Through the Speyside Way website (www.speysideway.org)	4
Through the Speyside Way visitor centre	D 5
Always known about it	G 6
Don't know/ can't say	7

The next two questions relate to the *Moray Core Paths Plan*. Every local authority has an obligation under the Land Reform (Scotland) Act 2003 to draw up a plan of "core paths" to provide reasonable public access to the local area. Here we ask about your awareness of and views on the Moray Core Paths Plan.

Q45 How aware or unaware are you of the Moray Core Paths Plan? (please tick one only)

Fully aware of, know a lot about	1
Heard of, know a little about	2
Heard of, but unsure of what it is	3
Never heard of	4
Not sure/ don't know	5

Q46 How *important or unimportant* do you think the following outdoor access issues are for the Moray Core Paths Plan? (please tick one option per line)

	Very	Fairly	Neither/	Fairly	Very	Don't Know/
	important	important	nor	unimportant	unimportant	Can't Say
Leisure/ recreation	1	2	3	4	5	6
Tourism	1	2	3	4	5	6
Transport	1	2	3	4	5	6
Health	1	2	3	4	5	6
Outdoor access for all	1	2	3	4	5	6

Q47 And to what extent should the following be used to identify "core paths"? (please tick one option per line)

	Definitely	To some extent	No	Don't know/ Can't say
Routes used by local people	1	2	3	4
Routes used by tourists	1	2	3	4
Routes to link communities and places	1	2	3	4
Routes at risk from development	1	2	3	4
Routes of strategic importance (eg local economy)	1	2	3	4
Routes free from physical barriers	1	2	3	4

Transport and the Environment

Q48 How great or little impact on the environment do you think the following measures would have, if introduced in Moray? (please tick one option per line)

	Great impact	Some impact	Neither/ nor Not sure	Little impact	No impact
Use rail rather than road for goods distribution	1	2	3	4	5
More use of local producers	1	2	3	4	5
Locate business near rail & public transport	1	2	3	4	5
Integrate transport issues into planning process	1	2	3	4	5
Require public transport to offer through-ticketing	1	2	3	4	5
Improve local travel information	1	2	3	4	5
Car charging to reduce congestion in cities	1	2	3	4	5
More car free zones	1	2	3	4	5
More cycle and walking routes	1	2	3	4	5
More Park & Ride facilities	1	2	3	4	5
More car sharing for work	1	2	3	4	D 5
Less use of car for work	1	2	3	4	5

Q49 And how *good or bad an idea* do you consider these measures to be? (please tick one option per line)

	Very good idea		Neither/ Nor Not sure	Fairly bad idea	Very bad idea
Use rail rather than road for goods distribution					
More use of local producers	1	2	3	4	5
Locate business near rail & public transport	1	2	3	4	D 5
Integrate transport issues into planning process	1	2	3	4	D 5
Require public transport to offer through-ticketing	1	2	3	4	D 5
Improve local travel information	1	2	3	4	D 5
Car charging to reduce congestion in cities	1	2	3	4	5
More car free zones	1	2	3	4	5
More cycle and walking routes	1	2	3	4	5
More Park & Ride facilities	1	2	3	4	D 5
More car sharing for work	1	2	3	4	5
Less use of car for work	1	2	3	4	5

Q50 How often, if at all, have you done any of the following in *the past 12 months*? (please tick one option per line)

	Regularly	Occasionally	Not in past 12 months, but previously	Never
Shared a car to work	1	2	3	4
Taken public transport to work instead of a car	1	2	3	4
Used public transport for shopping/ leisure instead of a car	1	2	3	4
Walked or used bicycle instead of a car	1	2	3	4

Q51 How often, if at all, have you *cycled* for the purposes of work, shopping or leisure/recreation in *the past 12 months*? (please tick one option per column)

	Work	Shopping	Recreation
Daily	1	1	1
Weekly	2	Q 2	2
Monthly	3	3	3
At least once in past 12 months	4	4	4
Not in past 12 months, but previously	5	D 5	5
Never	G 6	G 6	6
Don't know/ can't say	7	7	7

Q52 Which, if any, of the following would encourage you to cycle more often? (please tick all that apply)

More segregated cycle lanes/ cycle paths	1
Cyclists given priority at junctions	2
Less traffic and congestion	3
Education for car drivers to improve road safety for cyclists	4
Better integration with public transport	5
More bicycle parking/ storage at work	6
More facilities for cyclists at work	
(eg showers)	
Provision of bicycles for children	8
Other measures (please write in)	9
Nothing could encourage me to cycle more	10

Your views on transport in Moray

Q53 To what extent do you *agree or disagree* with the following in relation to the transport and traffic in Moray? (please tick one option per statement)

	Strongly agree	Agree	Neither/ Nor	Disagree	Strongly disagree	Don't know/ Can't say
Bus services in Moray have improved in recent years	1	D 2	3	4	5	6
Rail services in Moray have improved in recent years	1	2 2	3	4	5	6
It is usually easy to get a taxi in Moray	1	2	3	4	D 5	6
Traffic calming/ speed reducing measures are more effective than 5 years ago	1	D 2	3	4	5	6
Maintenance of the main A roads in Moray is better than 5 years	1	2	3	4	5	6
Maintenance of residential and minor roads in Moray is better than 5 years ago	1	2	3	4	5	6
Road safety in Moray is worse than 5 years ago	1	2	3	4	5	G 6
Road links between Moray and Inverness/ Aberdeen are poor	1	2	3	4	5	6
There are good road links between Moray the south of Scotland	1	2 2	D 3	4	5	6
Rail links between Moray and the rest of Scotland are poor	1	1 2	3	4	5	6
Transport links are better in Moray than elsewhere in Scotland	1	2 2	D 3	4	5	6
Poor transport links with the rest of Scotland have a negative impact on jobs in Moray	1	2	3	4	5	6

Q54 To what extent do you think the following should be Council priorities for future transport-related investment? (please tick one option per line)

High p	High priority		Low	Don't know		
Maintenance of existing roads and parking facilities	1	2	3	4	1 5	G 6
Development of new roads and parking facilities	1	2	3	4	D 5	6
Improvement of rail, airport and port infrastructure	1	2	3	4	D 5	6
Ensure improvements to road/ rail links in and out of Moray are included in Scottish Executive investment plans	1	D 2	3	4	D 5	6
Improvement of local public transport services	1	2	3	4	1 5	6
Improved transport information and education	1	2	3	4	D 5	6
Improvement of walking and cycling facilities	1	2	3	4	D 5	6
Encouraging people to change their mode of transport (eg use 'greener' transport methods)	1	2	3	4	D 5	6

THANK YOU FOR YOUR HELP

Please return your completed questionnaire using the reply PRE PAID envelope provided to: Craigforth 19 Scion House Stirling University Innovation Park STIRLING FK9

ANY QUERIES? Freephone 0800 027 2245 or Email c.thornton@craigforth.co.uk

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