



Moray Citizens' Panel

Safer Communities Survey

The Moray Council's *Safer Communities* team is dedicated to improving the quality of life in Moray, to deal with issues relating to community safety, promote positive behaviour and make Moray a safe place to live, work and visit. This survey asks about your views and experiences of community safety related issues in your area, and results will contribute to the ongoing *Safer Communities* agenda.

Your experience of community safety problems/crime

Q1 How often do you think the following have been *problems for people in your local area* in the past year? Please circle ONE option for each problem

	Daily	Once a week	Once a month	Less often	Never
Noisy neighbours/ loud parties	1	2	3	4	5
Other neighbour disputes	1	2	3	4	5
Rowdy behaviour amongst children/ young people	1	2	3	4	5
Rowdy behaviour amongst others	1	2	3	4	5
Graffiti	1	2	3	4	5
Vandalism	1	2	3	4	5
Deliberate damage or threat of damage to property	1	2	3	4	5
Use of violence or force/ threat of violence or force	1	2	3	4	5
Racial harassment or intimidation	1	2	3	4	5
Other harassment or intimidation	1	2	3	4	5
Drug misuse or drug dealing	1	2	3	4	5
Underage drinking	1	2	3	4	5
Public drinking/drunkenness	1	2	3	4	5
Rubbish or litter	1	2	3	4	5
Dog-fouling	1	2	3	4	5

Q2 And how often have *you personally experienced or seen* the following problems in the past year? Please circle ONE option for each problem

	Daily	Once a week	Once a month	Less often	Never
Noisy neighbours/ loud parties	1	2	3	4	5
Other neighbour disputes	1	2	3	4	5
Rowdy behaviour amongst children/ young people	1	2	3	4	5
Rowdy behaviour amongst others	1	2	3	4	5
Graffiti	1	2	3	4	5
Vandalism	1	2	3	4	5
Deliberate damage or threat of damage to property	1	2	3	4	5
Use of violence or force/ threat of violence or force	1	2	3	4	5
Racial harassment or intimidation	1	2	3	4	5
Other harassment or intimidation	1	2	3	4	5
Drug misuse or drug dealing	1	2	3	4	5
Underage drinking	1	2	3	4	5
Public drinking/drunkenness	1	2	3	4	5
Rubbish or litter	1	2	3	4	5
Dog-fouling	1	2	3	4	5

Q3 To what extent have the following problems had a *negative impact on your life* in the past year? Please circle ONE option for each problem

	Major impact	Minor impact	No impact	Don't know/ Can't say
Noisy neighbours/ loud parties	1	2	3	4
Other neighbour disputes	1	2	3	4
Rowdy behaviour amongst children/ young people	1	2	3	4
Rowdy behaviour amongst others	1	2	3	4
Graffiti	1	2	3	4
Vandalism	1	2	3	4
Deliberate damage or threat of damage to property	1	2	3	4
Use of violence or force/ threat of violence or force	1	2	3	4
Racial harassment or intimidation	1	2	3	4
Other harassment or intimidation	1	2	3	4
Drug misuse or drug dealing	1	2	3	4
Underage drinking	1	2	3	4
Public drinking/drunkenness	1	2	3	4
Rubbish or litter	1	2	3	4
Dog-fouling	1	2	3	4

Q4 Have you or another member of your household been a victim of any of the following crimes in the past year? Please circle ALL that apply

Graffiti/ vandalism	1	Housebreaking	6
Threatening behaviour	2	Drug misuse	7
Physical assault/ violence	3	Alcohol misuse	8
Domestic abuse/ violence	4	Misuse of fireworks	9
Car crime	5	Other crime (please write in)	10

Q5 Have you *contacted anyone* regarding any of the problems or crimes mentioned in the questions above in the past year? If yes, who was this? Please circle ALL that apply

Yes - the Police	1	Yes, a factor	5
Yes - The Moray Council	2	Yes - other (please write in)	6
Yes - a Housing Association	3		
Yes - a private landlord	4	No , I have not contacted anyone	7

Q6 And how *satisfied or dissatisfied* were you with the response that you received? Please circle ONE option for each agency

	Very satisfied	Fairly satisfied	Neither/ nor	Fairly dissatisfied	Very dissatisfied	Did not contact
Police	1	2	3	4	5	6
The Moray Council	1	2	3	4	5	6
Housing association	1	2	3	4	5	6
Private landlord	1	2	3	4	5	6
Factor	1	2	3	4	5	6

Q7 If you were *dissatisfied* with the response you received from any of these agencies, why was this? Please write in below

Police

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The Moray Council

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Housing association

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Private landlord/Factor

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Your views on Safer Communities and Crime in Moray

Q8 To what extent would you say that *levels of crime* have increased or decreased in the past two years? Please circle ONE option for each area

	Increased greatly	Increased slightly	Stayed about the same	Decreased slightly	Decreased greatly	Don't know/ can't say
In <i>your local area</i>	1	2	3	4	5	6
In <i>Moray</i>	1	2	3	4	5	6
In the <i>country as a whole</i>	1	2	3	4	5	6

Q9 To what extent would you say that *levels of antisocial behaviour* have increased or decreased in the past two years? Please circle ONE option for each area

	Increased greatly	Increased slightly	Stayed about the same	Decreased slightly	Decreased greatly	Don't know/ can't say
In <i>your local area</i>	1	2	3	4	5	6
In <i>Moray</i>	1	2	3	4	5	6
In the <i>country as a whole</i>	1	2	3	4	5	6

Q10 How much of a *problem* are *crime and antisocial behaviour* in your neighbourhood? Please circle ONE option for each area

	A major problem	A problem	A minor problem	Not a problem at all	Don't know/ can't say
Crime	1	2	3	4	5
Antisocial behaviour	1	2	3	4	5

Q11 How much do you worry about the following? Please circle ONE option for each line

	Very worried	Fairly worried	Not really worried	Not at all worried	Don't know/ Can't say
Becoming a victim of crime yourself	1	2	3	4	5
Family/ friends becoming victims of crime	1	2	3	4	5
Being affected by antisocial behaviour yourself	1	2	3	4	5
Family/ friends being affected by antisocial behaviour	1	2	3	4	5

Q12 How much of an impact does fear of crime or antisocial behaviour have on how you lead your life (e.g. going out at night alone, travelling on buses in the evening)? Please circle one only

	Major impact	Moderate impact	Minor impact	No impact at all
Fear of crime	1	2	3	4
Fear of antisocial behaviour	1	2	3	4

Q13 How safe do you feel doing the following? Please circle ONE option for each activity

	Very safe	Fairly safe	Not safe	Very unsafe	Don't know/ Can't say
Walking alone in your local area during the day	1	2	3	4	5
Walking alone in your local area at night	1	2	3	4	5
Travelling on buses/ trains during the day	1	2	3	4	5
Travelling on buses/ trains at night	1	2	3	4	5

Q14 How aware or unaware are you of Community Wardens in your area? Please circle ONE only

Fully aware, have had dealings with	1
Fully aware, but no direct experience	2
Aware/ heard of, but don't really know what they do	3
Unaware/ never heard of	4

Q15 To what extent do you think Community Wardens have had a positive impact on the following? Please circle ONE only

	Great impact	Some impact	Little/no impact	Don't know/ can't say
Your community in general	1	2	3	4
Safety of your local area	1	2	3	4

Q16 Which, if any, of the following safety measures have you taken in the past two years? Please circle ALL that apply

Improved/ increased home security	1	Carried a personal alarm	6
Installed CCTV in home	2	Avoided certain places	7
Improved/ increased vehicle security	3	Avoided going out alone at night	8
Sought crime prevention advice	4	Other (please write in)	9
Joined a neighbourhood watch scheme	5		

Q17 Which of the following Safer Communities initiatives would you like to see in your local area? Please select your *top three* priorities, ONE in each column

	First priority	Second priority	Third priority
Improved street lighting	1	1	1
Road safety initiatives	2	2	2
Home safety initiatives	3	3	3
Fire safety initiatives	4	4	4
Violence reduction initiatives	5	5	5
Antisocial behaviour reduction initiatives	6	6	6
More community wardens	7	7	7
Use of CCTV	8	8	8
Anti-drugs and alcohol campaigns	9	9	9
More facilities for teenagers/ older children	10	10	10
More crime prevention information	11	11	11
Other (please write in below)	12	12	12

Safety in the Home

Q18 In the last 2 years have you personally, or a member of your household, had an **accident in the home** that required medical attention (eg GP, nurse, dentist, A&E)? Please circle ALL that apply

Yes, myself	1	Go to Q19
Yes, someone else in my household	2	
No	3	Go to Q20

Q19 If you answered “yes” to Q18 above, please give details of up to four people in your household who have had an accident in the home in the last 2 years.

Age (write in)	Nature of accident			Location					
	Trip/ fall	Burn	Other	Kitchen	Bathroom	Bedroom	Stairs	Other indoor	Outdoor (eg garden)
Person 1...									
	1	2	3	1	2	3	4	5	6
Person 2...									
	1	2	3	1	2	3	4	5	6
Person 3...									
	1	2	3	1	2	3	4	5	6
Person 4...									
	1	2	3	1	2	3	4	5	6

Road Safety

Q20 In the last 2 years have you personally, or a member of your household, been involved in a **road traffic accident**? Please circle ALL that apply

Yes, myself	1	Go to Q21
Yes, someone else in my household	2	
No	3	Go to Q22

Q21 If you answered “yes” to Q20 above, please give details of up to four people in your household who have been involved in a road traffic accident in the last 2 years.

Age (write in)	Gender		Were they a...			And were they injured?		
	Male	Female	Driver	Passenger	Pedestrian	Yes, major	Yes, minor	No
Person 1...								
	1	2	1	2	3	1	2	3
Person 2...								
	1	2	1	2	3	1	2	3
Person 3...								
	1	2	1	2	3	1	2	3
Person 4...								
	1	2	1	2	3	1	2	3

Q22 To what extent do you agree with the following statements about road safety?

Please circle ONE option for each

	Strongly Agree	Agree	Neither/nor	Disagree	Strongly disagree
Police should monitor roads on the basis of local concern, even if there is no history of accidents	1	2	3	4	5
Drink driving is more of a problem in Moray than elsewhere in Scotland	1	2	3	4	5
Aggressive driving is more of a problem in Moray than elsewhere in Scotland	1	2	3	4	5
Inexperienced drivers is more of a problem in Moray than elsewhere in Scotland	1	2	3	4	5
The condition of roads is poorer in Moray than elsewhere in Scotland	1	2	3	4	5
Police should only focus on roads with a proven history of accidents	1	2	3	4	5
The number of road accidents in Moray has reduced over the past 5 years	1	2	3	4	5
I would like to see more speed restricted areas in my local area	1	2	3	4	5
I would like to see more traffic calming measures on local roads	1	2	3	4	5
The needs of pedestrians are not taken into account in Moray	1	2	3	4	5

Fire Safety

Q23 Have you seen or heard any of the following Fire Safety messages in the local and national press over the past 12 months? Please circle ONE option for each message

	Definitely seen/ heard	Possibly seen heard	Definitely not seen/ heard	Don't know/ Can't say
"Fire setting - it's a crime"	1	2	3	4
"No smoke without fire"	1	2	3	4
"Fireworks - be safe, not sorry (Always follow the code)"	1	2	3	4
"Recipe for safe cooking"	1	2	3	4
"Alcohol - fuel for fire"	1	2	3	4

Q24 Through which of the following have you seen/ heard fire safety messages in the past 12 months? Please circle ALL that apply

Newspaper - local	1	A website specific to the Moray area	6
Newspaper - national	2	Other website(s)	7
Radio - local	3	Email	8
Radio - national	4	A direct mailing to your home	9
Television	5	Other (please write in)	10

Q25 Have you made any of the following changes to your home or lifestyle as a result of fire safety concerns? Please circle ALL that apply

Stopped smoking	1	Replaced chip pan with deep fat fryer	7
Reduced your smoking	2	Installed a fire guard	8
Reduced your alcohol intake	3	Started to turn off electrical appliances at night	9
Installed a smoke alarm	4	Sought fire prevention advice	10
Installed a carbon monoxide detector	5	Other (please write in below)	11
Started checking your smoke alarm more frequently	6		

Q26 Thinking about Fire Safety messages more generally, how *important or unimportant* do you think they are? Please circle ONE only

Very important	Important	Not very important	Not at all important	No opinion
1	2	3	4	5

Q27 And how *effective or ineffective* do you think they are? Please circle ONE only

Very effective	Fairly effective	Neither/ Don't know	Fairly ineffective	Very ineffective
1	2	3	4	5

Q28 How do you think the effectiveness of Fire Safety messages could be improved? Please circle one only

More press/ media coverage	1	Less "hard-hitting" campaigns	5
Greater use of IT to deliver messages (eg email, websites, mobile phones)	2	Better campaign slogans	6
More leaflets, etc delivered to people's homes	3	Other (please write in)	7
More "hard-hitting" campaigns	4		

Equality in Moray

Q29 Have you personally, or a member of your household, been a *victim of discrimination or harassment*? Please circle ALL that apply

Yes, myself	1	Go to Q30
Yes, someone else in my household	2	
No	3	Go to Q32

Q30 If yes, what type of discrimination did this involve? Please circle ALL that apply

On the basis of race or ethnicity	1	On the basis of sexual orientation	5
On the basis of gender	2	On the basis of religion or belief	6
On the basis of age	3	Other (please write in)	7
On the basis of disability	4		

Q31 And what form did this discrimination or harassment take? Please circle ALL that apply

Work-related discrimination (e.g. prevented from getting a job/ promotion)	1	Physical abuse/ violence	4
Graffiti/ vandalism/ damage to property	2	Other (please write in below)	5
Verbal abuse/ harassment	3		

Q32 How much prejudice do you think there is against the following groups in Moray?

Please circle ONE option for each group

	Great deal of prejudice	Quite a lot of prejudice	A little prejudice	No prejudice	Don't know/ Can't say
People from Black and Minority Ethnic groups	1	2	3	4	5
People of religious faiths	1	2	3	4	5
People with disabilities	1	2	3	4	5
Elderly people	1	2	3	4	5
Women	1	2	3	4	5
Young people	1	2	3	4	5
Gay/lesbian/bisexual/transgender people	1	2	3	4	5
People from elsewhere in Scotland	1	2	3	4	5
People from elsewhere in the UK	1	2	3	4	5

Q33 Thinking about people from ethnic minorities and those moving in to Moray from outside Scotland, to what extent do you agree or disagree with the following statements?

Please circle ONE option for each statement

	Strongly agree	Agree	Neither/ Nor Don't know	Disagree	Strongly disagree
People from minority ethnic groups / outwith Scotland provide Moray with much needed skills	1	2	3	4	5
People from minority ethnic groups/outwith Scotland take jobs away from local people in Moray	1	2	3	4	5
There are too few people from minority ethnic groups in Moray	1	2	3	4	5
There are too many people from outwith Scotland in Moray	1	2	3	4	5
People from minority ethnic groups should do more to integrate with local communities in Moray	1	2	3	4	5
People in Moray would be happy to have someone from outwith Scotland as their MP or MSP	1	2	3	4	5
People in Moray would be happy to have someone from a minority ethnic group as their MP or MSP	1	2	3	4	5
People from elsewhere in Scotland	1	2	3	4	5
People from elsewhere in the UK	1	2	3	4	5

THANK YOU FOR YOUR HELP

Please return your completed questionnaire using the reply PRE PAID envelope provided to:

Craigforth
19 Scion House
Stirling University Innovation Park
STIRLING FK9

ANY QUERIES?

Freephone 0800 027 2245

or

Email c.thornton@craigforth.co.uk

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